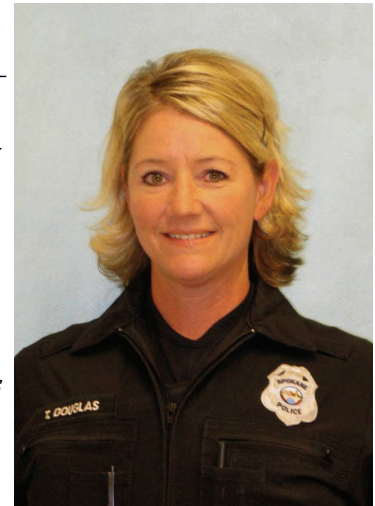


Congratulations to Senior Police Officer Traci Douglas, for being selected as the Employee of the Month for July 2010.

Officer Douglas is the Neighborhood Resource Officer assigned to the West Central and North Central Neighborhoods. She performs patrol functions, but her primary job involves functioning as the Police Department's first line of response for resolution of long term issues and problems in her assigned neighborhoods. Traci diligently monitors her assigned area for problems, and is in frequent contact with the various patrol shifts, investigative division and crime analysis unit.



Officer Douglas has been relentless in working on issues and problems in her neighborhoods. She is vigilant for any problems. Each year, Traci deals with 50-60 nuisance/drug houses. Once she gets the required documentation, she takes the lead on getting the problem house shut own. On rare occasion, one might return, however, Traci is so effective, this seldom happens.

On one occasion, other officers, including staff members from the Washington Department of Corrections, went to assist Traci with a call. One arrestee was a chronic problem in the area and was carrying a list of people she didn't like. Traci had apparently made quite an impression on the arrestee since she was named at the top and at the bottom of the list—the only person to qualify twice.

Traci goes to great lengths to keep the feedback loop full of information between patrol shifts, investigative resources, crime analysis and Washington State Department of Corrections. She effectively uses all these partners to serve the citizens of the neighborhoods she is responsible for. Officer Douglas has had the opportunity to move to other assignments but chooses to stay serving "her" neighborhoods.

Traci is always ahead of the game when called upon to handle a project. She is already aware of the situation and has already taken steps to resolve the problem. When attending neighborhood meetings in the North Central or West Central Neighborhoods, it is not uncommon for members of the public to comment on what a fine job she does. She has befriended the known problem citizens in her areas and on occasions when asked by her, they have handed over illegal controlled substances without any incident. She will flex her hours to work weekends if necessary, and had to be reminded to quit driving by suspect houses at 3:00 A.M. on her own time.

Officer Douglas exemplifies dedication to the City of Spokane through her diligent and tireless work and attention to detail, and that makes her very deserving of being recognized as a City Employee of the Month.

Congratulations, Traci!

Your service and commitment to the City of Spokane and the community are greatly appreciated.