

2004 CHIEF'S CITATION AWARD POLICE DISPATCH

The Chief's Citation Award is given to the members of a team or unit for participating in an incident, event, series of events or project which has had a substantial positive impact on the community or Police Department and which was superior in nature and furthered the Department's mission and overall effectiveness. After reviewing this nomination, it was clear that Police Dispatch was most deserving of this recognition.

During the year of 2004, Police Dispatch successfully reached the goal of having an off-site combined communications center shared by 911, Crime Check, police, fire and the sheriff's dispatch units. A project of this magnitude required a significant amount of work outside of an already overloaded work assignment and this group of individuals rose to the challenge willingly. They designed, planned and implemented changes beyond the normal scope of work. Working with architects, engineers, designers, technicians, vendors and numerous city and county departments, they designed and planned for this major change. Every aspect of this project was researched—from computers to carpet.

The Dispatch Unit prepared for any possible problem by examining all functions of their unit and developing policy and procedures to concur with the new changes. Finally, the group packed, cleaned and physically moved to the new center, where they learned entirely new work systems and programs. Not only did they meet the additional challenges without complaint and before deadlines, but they continued dispatch services without interruption.

As the lifeline of the Patrol Division, high demands are placed on dispatch and they are always striving to improve and become more effective and proficient. They demonstrated the highest levels of dependability, accuracy and attention to detail. Dispatch works in a cooperative team environment complicated by stress, proximity and responsibility.

The members of the Police Dispatch Unit are all most deserving of this award because of their dedication, initiative and professionalism in meeting and exceeding goals and the department is proud to recognize all of you with the Chief's Citation Award. Each member of the Police Dispatch Unit was issued Chief's Citation plaques and was recognized at our annual Employee Awards Ceremony in February of 2005.

Members of the 2004 Spokane Police Dispatch Unit



Pam Ames
Stan Burford
Janice Colburn
Mark Ellis
DeAnn Gordon
Tanya Hauenstein
Vicki Hern
Kimberly Jackson
Terri Jo Jensen
Beverly Johnson
Marissa Kurtz

Ashley Metzger
Jeff Mortiz
Marie Pomada
Dennis Powell
Dina Schultz
Mandi Tarmann
Melissa Tenney
Troy Tipke
Marvin Tucker
Debbie Wagner
Sgt. Judi Carl

